### **Gary Clarke**

From: Michelle Livingston < Michelle.Livingston@healthwatchnottinghamshire.co.uk>

**Sent:** 05 February 2018 13:44

To: Gary Clarke
Cc: Kerry Pickaver

Subject: RE: Business Rates - Suites 7 & 8 Arnold Business Centre - Account References

909149273/909147728

**Attachments:** Healthwatch Nottmshire Articles final.pdf

Gary,

I am responding to your email below:

I have attached our Articles and note our charitable objectives are:

The advancement of health and the relief of those in need by reason of youth, age, ill-health, disability or financial hardship for the benefit of the entire population of the County of Nottinghamshire and elsewhere by:

- Making the views and experiences of members of the general public, known to health and social care providers
- Enabling local people to have a voice in the development, delivery and equality of access to local health and social care services and facilities
- The promotion of high standards by health and social care providers
- Providing training and the development of skills for volunteers and the wider community in understanding, scrutinizing, reviewing and monitoring local health and care services and facilities.

For clarity, Suites 7 & 8 is the only office for Healthwatch Nottinghamshire. This is where we carry out the following functions:

- 1. Engagement and Outreach functions; we have a small team of Outreach and Engagement officers that connect with local groups and networks of those who seldom heard, including;
  - Children and young people
  - o People with learning difficulties and disabilities, including special educational needs
  - o People with mental health problems / Long term conditions
  - Gypsies and travellers
  - Deprived or isolated communities
  - Substance misusers
  - Homeless people
  - o Prisoners
  - o The cared-for and carers
  - o BME
  - o LGBT+
  - o Working aged
  - A first language other than English
  - Domestic abuse

We gather views and feedback and support them to have a voice in the ongoing development of services they need.

- 2. Evidence and Insight Functions; this is where we gather in all of the data and make reports and recommendations to secure ongoing improvement to access and outcomes for our beneficiaries
- 3. Volunteer Functions; we recruit train and develop and group of volunteers to enable us to reach our objectives and further our aims

Please let me know if there is any other information that you need.

### Kind regards

### Michelle Livingston Chair



#### PLEASE NOTE - We've moved!

The address for both Healthwatch Nottingham, and Healthwatch Nottinghamshire is: Suite 7, Arnold Business Centre, Brookfield Rd, Arnold, Nottinghamshire, NG5 7ER

Mobile: 07940 736897 Phone: 0115 963 5179

Web: www.healthwatchnottinghamshire.co.uk

Twitter: @HWNotts

Healthwatch Nottinghamshire is registered in England & Wales. Company Registration Number 8407721.

Registered Charity Number 1,159,968 Information Line: 0115 859 9511



# We want you to tell us about missed NHS appointments

Figures revealed recently show that last year almost £1bn of NHS funding was wasted due to missed appointments.

As part of our Question of the Month, we want the public to help prevent missed appointments by letting us know your views - this should only take a few minutes.

We are asking everyone across Nottingham and Nottinghamshire to take part in our Question of the Month which will be open until the end of Februry.

To take part, visit: <a href="https://www.snapsurveys.com/wh/s.asp?k=151516916405&s=ESig">https://www.snapsurveys.com/wh/s.asp?k=151516916405&s=ESig</a>

This email and any files transmitted with it are confidential and intended solely for the use of the individual to whom they are addressed. If you have received this email in error please notify us immediately by return email and delete it from your system.

From: Kerry Pickaver

Sent: 23 January 2018 10:54

To: Michelle Livingston < Michelle.Livingston@healthwatchnottinghamshire.co.uk >

Subject: FW: Business Rates - Suites 7 & 8 Arnold Business Centre - Account References 909149273/909147728

Hi Michelle.

Please see below re: the Business Rates.

#### Kind regards

## Kerry Pickaver Project Administrator



#### PLEASE NOTE - We've moved!

The address for both Healthwatch Nottingham, and Healthwatch Nottinghamshire is: Suite 7, Arnold Business Centre, Brookfield Rd, Arnold, Nottinghamshire, NG5 7ER

Phone: 0115 963 5179

Web: www.healthwatchnottinghamshire.co.uk

Twitter: @HWNotts

Facebook: <u>HWNottinghamshire</u>



# We want you to tell us about missed NHS appointments

Figures revealed recently show that last year almost £1bn of NHS funding was wasted due to missed appointments.

As part of our Question of the Month, we want the public to help prevent missed appointments by letting us know your views - this should only take a few minutes.

We are asking everyone across Nottingham and Nottinghamshire to take part in our Question of the Month which will be open until the end of Februry.

To take part, visit: <a href="https://www.snapsurveys.com/wh/s.asp?k=151516916405&s=ESig">https://www.snapsurveys.com/wh/s.asp?k=151516916405&s=ESig</a>

This email and any files transmitted with it are confidential and intended solely for the use of the individual to whom they are addressed. If you have received this email in error please notify us immediately by return email and delete it from your system.

From: Gary Clarke [mailto:Gary.Clarke@gedling.gov.uk]

**Sent:** 23 January 2018 10:21

To: Info <info@healthwatchnottinghamshire.co.uk>

Subject: Business Rates - Suites 7 & 8 Arnold Business Centre - Account References 909149273/909147728

Dear Sir or Madam

Thank you for completing the charitable relief application forms recently.

I can confirm that the Valuation Office Agency have now split the suites into separate units and bills have been sent to you recently showing the charges due in respect of each suite.

In order to qualify for mandatory and discretionary relief, I need to be satisfied that the premises are solely or mainly used for the purposes of your charity.

You state that your main objectives are the advancement of health and the relief of those in need by reason of youth, age, ill health, disability or financial hardship for the benefit of the population of Nottinghamshire.

You state that the property is used as office space.

Please confirm the exact functions that are carried out at each property and how they link to your charity.

Once I have this information, I will prepare a report and make recommendations to the Portfolio Holder for Resources and Reputation who will decide on the outcome of your application.

#### Regards

Gary Clarke Tech IRRV Revenues Team Leader

Gedling Borough Council Civic Centre, Arnot Hill Park Arnold, Nottingham NG5 6LU 0115 901 3680

#### www.gedling.gov.uk

For the latest news and events, follow us on Twitter @GedlingBC or like us on Facebook

Please read the following carefully.

The information in this Email is confidential and may be legally privileged. It is intended solely for the addressee. Access to this message by anyone else is unauthorised. Senders and recipients of any email should be aware that, under the Data Protection Act 1998 and the Freedom of Information Act 2000, the contents may have to be disclosed in response to a request made to the Authority.

If you have received the Email in error please notify postmaster@gedling.gov.uk. Any views expressed by an individual within this Email, which do not constitute or record technical advice, do not necessarily reflect the views of the council. The Email has been checked for viruses. We do however recommend that you perform your own scan of any attachments (if any). We cannot accept any responsibility for transmitted viruses.